



## **SUNNYSIDE GUEST HOUSE SOCIAL STORY**

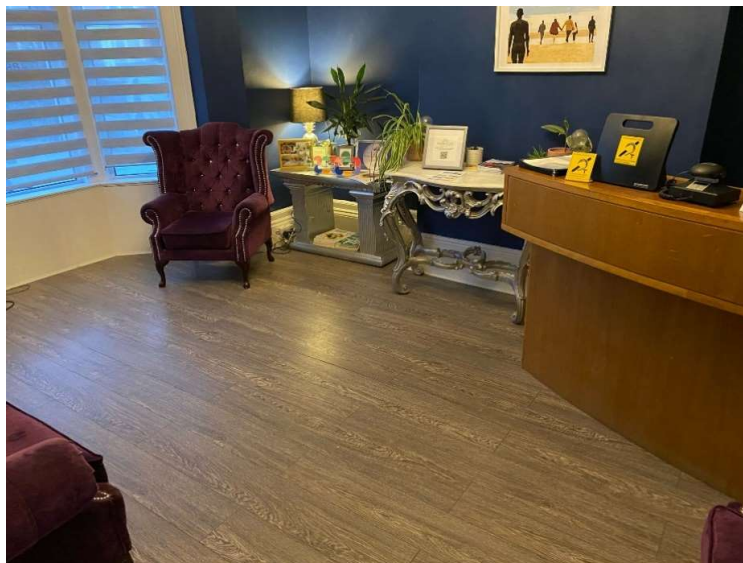
### **ARRIVAL, CHECK IN AND DEPARTURE**

## ARRIVAL 🏠



This is the Sunnyside Guest House

## CHECKING IN 🔑 🏠



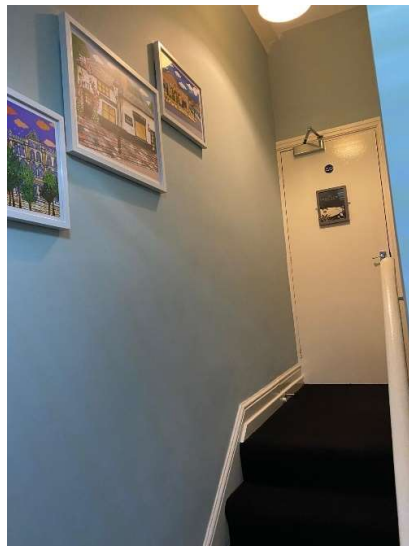
At check-in, I will tell the staff my name. They will give me a key to my room and explain what I need to know. If I have questions, I can ask. The staff are here to help me.

## MEETING THE PEOPLE THAT WORK HERE



Anthony and Larissa run Sunnyside Guest House with their baby daughter Margot. They are kind and helpful. If I need help, I can ask them or another staff member.

## GETTING TO MY ROOM



After check-in, I will go to my room. At Sunnyside Guest House, the bedrooms are upstairs. I will walk up the stairs to get to my room. There may be other guests on the stairs. I can wait until it is quiet if I prefer. When I reach my room, I can use my key to go inside.

## MY ROOM



My room will have a bed, a bathroom, and a place for my things. I can make myself comfortable here. If I need something, I can ask the staff. This is my quiet space when I need it.

## BREAKFAST TIME



In the morning, I can go to the dining room for breakfast. Breakfast is served between 8:00 and 10:00 am but I can ask for an earlier or later sitting if I want quiet times. There will be foods like cereal, toast, fruit, and eggs. I can choose what I would like to eat in advance from the menu. If I don't want something, that is okay.



## EXPLORING SOUTHPORT



Sunnyside is close to the town centre and the beach. I can go for a walk or visit shops and attractions. If I need directions, I can ask the staff.



## CHECKING OUT



Check out time is 11:00am but I can check out before this if I like or I can ask staff for a later check out when reception will be quieter. I will bring my key back to reception. I can say thank you and goodbye. The staff will wish me a safe journey.

**REMEMBER**



It is okay to ask questions. The staff are here to help me. Staying at Sunnyside Guest House can be fun, safe, and relaxing.

I have the option to phone or e-mail questions in advance. I can also visit the Sunnyside to have a look round before I make a booking or arrive for my stay.



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